

IMPORTANT INFORMATION FROM GORDON FOOD SERVICE**Food Safety & Quality Assurance**

Calls from Gordon Food Service—Instant Recall™ will come from the following number:

1-800-821-5696**Recall Notification**

Dear Gordon Food Service Customer,

This is an important communication from your food supplier, Gordon Food Service. We are contacting you about a Recall event. Gordon Food Service has deployed the Instant Recall™ solution, an automated Recall event notification system.

Gordon Food Service Food Safety & Quality Assurance is conducting a Recall of Frozen shakes. The reason for the RECALL is due to potential contamination with *Listeria monocytogenes*. There is a potential food safety concern.

Our records show that affected product may have been sold to your location. **It is urgent that you stop using affected product as soon as possible.**

AFFECTED PRODUCTS:

Item Number	MPC	PACK/SZ	BRAND	DESCRIPTION	ADDITIONAL DETAILS
313848	10045796017365	50x4 FOZ	ReadyCare	No Sugar Added Vanilla Shake Supplement	All lots are being recalled
313987	10045796036335	50X4 FOZ	ReadyCare	No Sugar Added Chocolate Shake Supplement	All lots are being recalled.
313988	10045796017372	50X4 FOZ	ReadyCare	No Sugar Added Strawberry Shake Supplement	All lots are being recalled.
313989	10045796018447	50X4 FOZ	ReadyCare	No Sugar Added Strawberry Banana Shake Supplement	All lots are being recalled.
313992	10045796017549	50X4 FOZ	ReadyCare	Vanilla Shake	All lots are being recalled.
313993	10045796017495	50X4 FOZ	ReadyCare	Strawberry Shake	All lots are being recalled.
479081	10045796036335	50x4 FOZ	ReadyCare	No Sugar Added Chocolate Shake Supplement	ALL lots are being recalled.
543730	10045796017334	75x4 FOZ	ReadyCare	Vanilla Shake Supplement	All lots are being recalled.
543751	10045796017341	75x4 OZ	ReadyCare	Chocolate Shake Supplement	All lots are being recalled.
543760	10045796017358	75x4 OZ	ReadyCare	Strawberry Shake Supplement	All lots are being recalled.
543771	10045796017365	50x4 OZ	ReadyCare	No Sugar Added Vanilla Shake Supplement	All lots are being recalled.
543780	10045796018447	50x4 OZ	ReadyCare	No Sugar Added Strawberry Banana Shake Supplement 4 fl oz 50/case	All lots are being recalled.

Item Number	MPC	PACK/SZ	BRAND	DESCRIPTION	ADDITIONAL DETAILS
833791	10045796017549	50x4 FOZ	ReadyCare	Vanilla Shake - 4 fl oz package, 50/case	All lots are being recalled.
848472	10045796017372	50x4 FOZ	ReadyCare	No Sugar Added Strawberry Shake Supplement	All lots are being recalled.
891715	10045796017471	50x4 OZ	ReadyCare	Chocolate Shake	All lots are being recalled.
997672	10045796017495	50x4 OZ	ReadyCare	Strawberry Shake	All lots are being recalled.
997679	10045796017471	50x4 OZ	ReadyCare	Chocolate Shake 4 oz carton 50/case	All lots are being recalled.

ADDITIONAL PRODUCT DETAILS:

All lots are being recalled.

PLEASE TAKE THE FOLLOWING ACTIONS:

- Review your inventory for the above listed product.
- If you find any of the affected product, please record the number of cases and then **DESTROY THE PRODUCT. DO NOT RETURN.** Please isolate any affected product and destroy it in a secure manner to prevent unauthorized consumption. If you have product stored out of the case and are unsure of the code date please destroy this product also.
- **Please notify any parties that may have received the affected product if further distributed by your organization and provide them with disposition instructions to ensure removal from the marketplace.**
- To help ensure proper credit, please visit <https://myinstantrecall.com> or call 1-800-821-5696 as soon as possible, to report the number of cases that you DESTROYED. It is very important that you report your product counts. When calling 1-800-821-5696, please enter the Incident Number: **9086.**
- You must report your product counts no later than **TUESDAY, MARCH 4.**
- **When you receive an automated phone call from 1-800-821-5696, it is important to take that call and follow all instructions to review available product details and confirm notification. The system will continue to call you until you complete these steps.**
- If there is any confusion regarding the information in this message please place the product on hold, and contact your Gordon Food Service Sales or Customer Service Representative for assistance.

For up to date information you can dial this number at any time: **1-800-821-5696**